Marshall Dentistry

1335 East Center Street | KINGSPORT TN, 37664 | (423) 247-5125

Written Financial Policy

Thank you for choosing Marshall Dentistry. Our number one goal is to help patients keep all their teeth for the rest of their lives. We stand by this goal by delivering the best and most comprehensive dental care available. An important part of the mission is making the cost of optimal care as easy and manageable for our patients as possible by offering several payment options.

Payment is expected at the time of service. We accept cash, checks, debit cards, and all major credit cards.

Please note: if your account carries a balance we will not reappoint you until the balance is paid in full.

Payment Options:

1.) CareCredit:

We offer CareCredit as a financing option. CareCredit is a credit payment plan exclusively for healthcare services. It allows you to get the dental treatment you need now, while allowing payment over time. CareCredit offers very reasonable interest rates and flexible payment plans to fit your family's budget and needs. Typically, you will not have any up-front costs, pre-payment penalties, or annual fees. For more information or to get an estimate on a payment plan, visit www.carecredit.com. ****Subject to credit approval

2.) Full Pay Cash Discount (only for patients without dental insurance):

We offer a 10% accounting courtesy for all treatment that is paid in full (cash or check) at the time of service.

3.) Major Service - Two Payment Option:

We offer a two-payment option for Crown, Bridge, Partial, and Denture treatment. We ask that you pay one-half of your payment at the first appointment and the second half at the seat date appointment.

Insurance:

We accept all major forms of insurance. Dr. Marshall is a provider for MetLife, United Healthcare, premier level Delta Dental, and Blue Cross Blue Shield of Tennessee. Your dental insurance plan is a form of compensation provided by your employer. You can expect the carrier (insurance company) to reimburse you for a portion of our fee. That portion is determined by the contract between your employer and the insurance company. Typically, the higher the premium paid by your company, the more generous the reimbursement.

We are not a party to the contractual arrangement with your insurance company. This allows us to give you the comprehensive care you deserve by not allowing the insurance companies to dictate the treatment you need. However, we do want to help you receive the maximum reimbursement. As a service to you, we will process your insurance claims for you to receive the maximum benefit.

Also, we will provide dental x-rays and a written diagnostic report, should your insurance company have any questions about the services provided.

You can be sure we will always provide you with the best services without regard to the limitations imposed by your insurance coverage. Doing otherwise would violate our promise to you; a promise we feel privileged to honor.

****However, if we do not receive payment from your insurance carrier within 90 days, you will be responsible for payment of your treatment fees and collection of your benefits directly from your insurance carrier.

****Please remember that you are fully responsible for all fees charged by our office regardless of insurance coverage. Services rendered are completed in good faith; and we ask that you return that good faith with timely payment.

If you have any questions, please do not hesitate to ask. We are here to make your smile healthy and beautiful.

Delinquent Accounts:

If an account is not paid in full within 90 days, including unpaid insurance claims, patients are responsible to complete payment immediately. Otherwise your account will be referred for collection, or a small claims court case will be pursued to recover the delinquent monies; including all collection and/or attorney fees which will be the patient's responsibility.

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Patient, Parent or Guardian Signature Date

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Patient Name (Please Print)